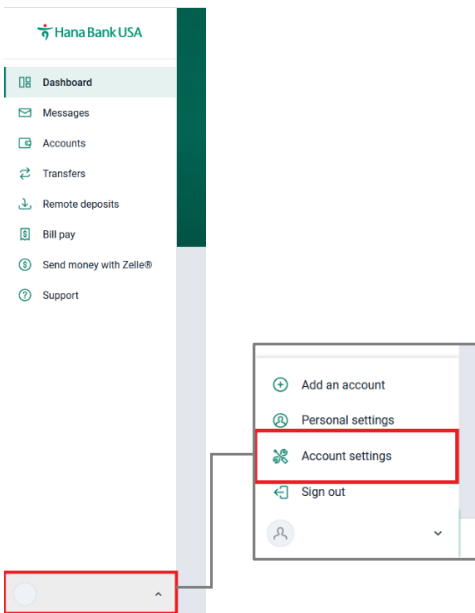


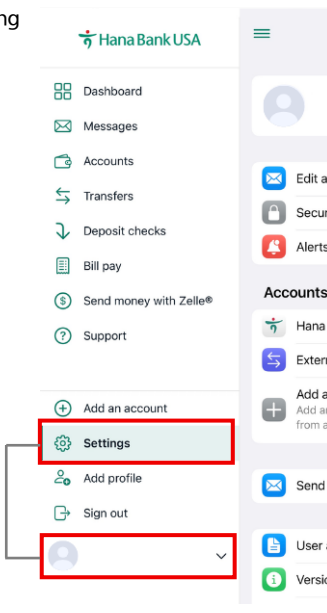
How To Update Address with Hana Bank USA Online Banking

STEP 1) Log into Hana Bank USA Online Banking, click the account name at the bottom left corner. Then, click “Account Settings” (Online Banking) or “Setting” (Mobile Banking).

➤ Online Banking

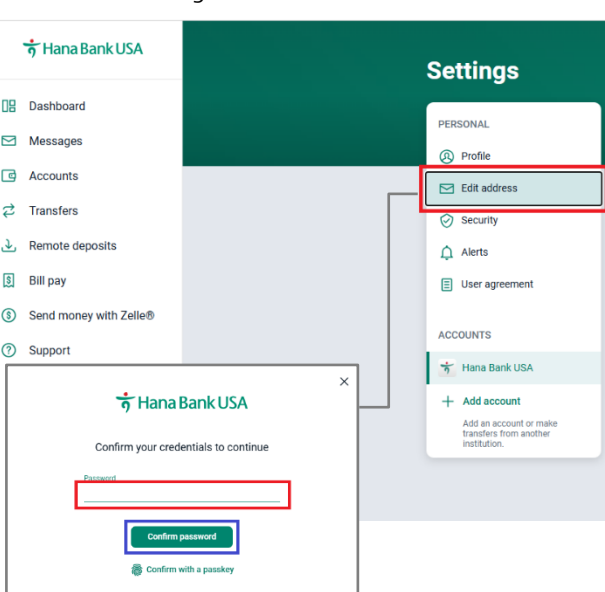


➤ Mobile Banking

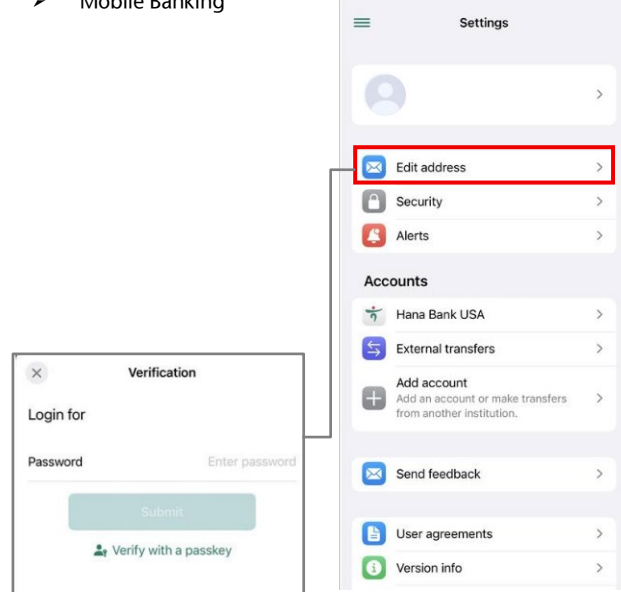


STEP 2) In “Account Settings”, click “Edit Address”. Then, enter your Account Password to confirm credentials and continue.

➤ Online Banking



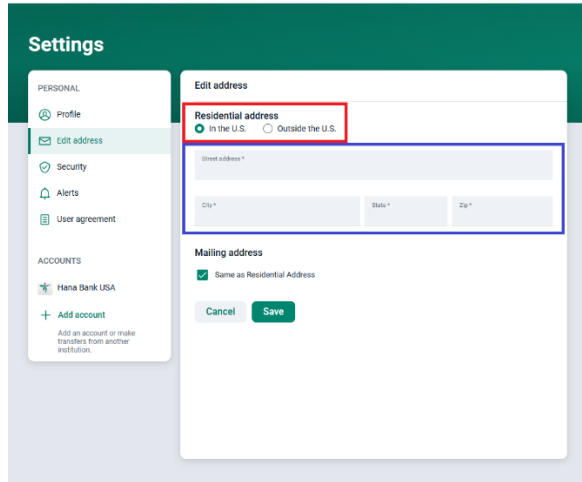
➤ Mobile Banking



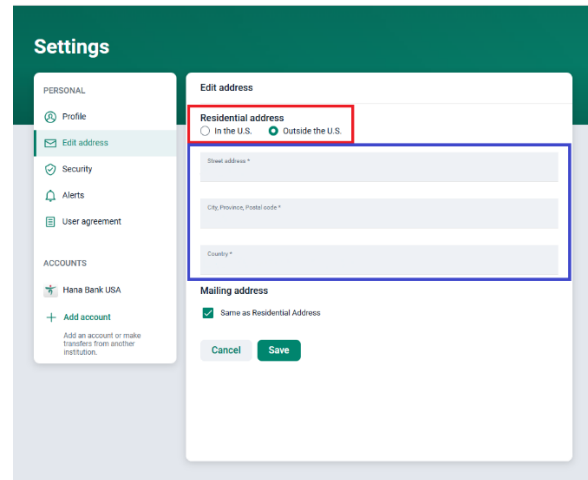
STEP 3) Update address and address information, then click “Save”.

➤ Residential Address Options

I. Domestic Address: Select “In the U.S.” and input Residential Address



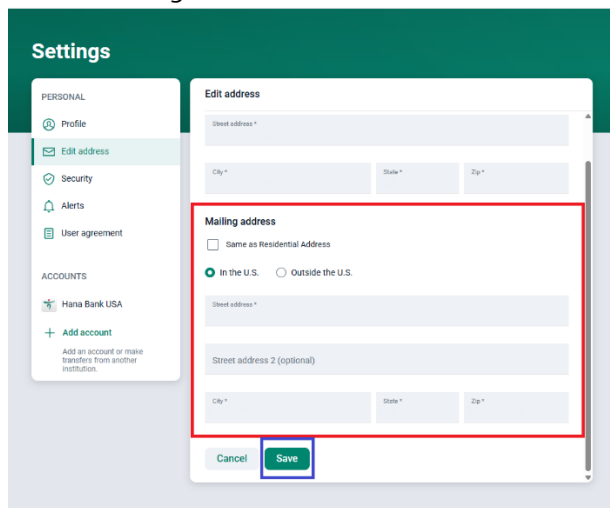
II. Foreign Address: Select “Outside the U.S.” and input Residential Address



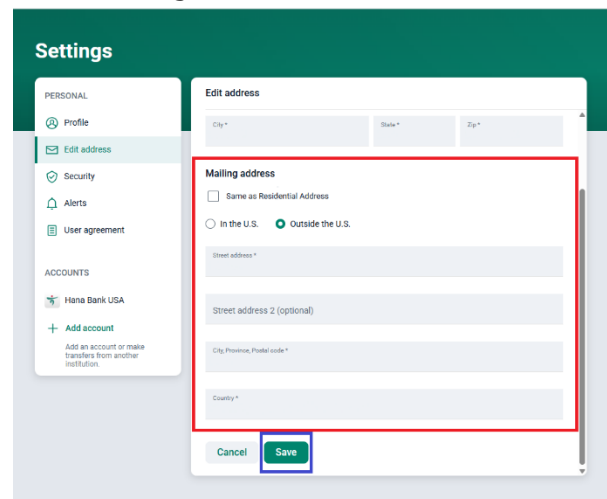
STEP 4) If Residential Address and Mailing Address are the same, keep the checkbox selected and click “Save” to save address change(s). If mail needs to be routed to a different address than the Residential Address, unselect the checkbox and input Mailing Address.

➤ Mailing Address Options

I. Domestic Address: Select “In the U.S.” and input Mailing Address



II. Foreign Address: Select “Outside the U.S.” and input Mailing Address



STEP 5) Click “Save” to save all address changes and return to online banking.

(End)